

# CALIFORNIA NARCOTIC OFFICERS' ASSOCIATION



REGION VII

AND

H.I.D.T.A.

FRESNO

PRESENT:



## INFORMANT DEVELOPMENT & MANAGEMENT

Wednesday, May 7, 2008

0830 – 1700 hours

**Instructor: Corporal Rick Serrato, Santa Ana P.D.**

Corporal Serrato has 26 years of law enforcement experience, with 18 years of experience in narcotics enforcement. He is a certified CNOA instructor and a DOJ- Advanced Training Center instructor, who also teaches at community colleges and law enforcement agencies throughout the State of California. Rick was previously assigned to the R.N.S.P. (Narcotic Task Force) and was a member of the Covert Operations Informant Network Unit. He has taught this course for the past 10 years and is recognized as an expert on informant issues.

**The Class: A P.O.S.T. certified course that consists of the following:**

It is an 8-hour seminar on cultivating and developing confidential informants. In this class, students will learn the different types of informants, legal and liability issues involving informants, and proper documenting of informants. The students will be taught how to properly debrief potential informants by utilizing good interviewing techniques. Once the informant development aspects are covered, the course will detail how Patrol Officers, Detectives, and Corrections Officers can utilize informants to assist with investigations, as well as the court procedures associated with the utilization of informants. This class is designed for detectives and officers from all areas of law enforcement and corrections who are interested in learning the skills necessary to enhance their investigative capabilities through the use of informants.

**Location:** California DOJ/BNE Fresno Regional Office (ID REQUIRED FOR ENTRY)  
1735 "E" Street  
Fresno, CA

**Cost: \$35.00 CNOA members \$45.00 Non-CNOA members**

Class capacity is limited. Reservations and pre-payments will ensure seats are saved for those wanting to attend. Contact CNOA Region VII Training Coordinator Robin Gross at (559) 352-5629 or e-mail: [robingsrossmail-CNOAtraining@yahoo.com](mailto:robingsrossmail-CNOAtraining@yahoo.com).

Make checks payable to CNOA VII and mail to: P.O. Box 286 Fresno, CA 93708

---

"Informant Development & Management"

Name \_\_\_\_\_ Agency \_\_\_\_\_

POST ID# \_\_\_\_\_ Phone \_\_\_\_\_

Amount Paid \$ \_\_\_\_\_ CNOA Member ( ) yes ( ) no